Chris Armstrong

The Pursuit of Failure



Who am I?

- ✓ Testing since 2004
- Testing Peer
- ✓ 9 out of 10 Testers
- ✓ Avid explorer
- ✓ Lover of Eurovision, Cambridge United & Pro Wrestling









Balance



Risk & Quality

2 Introvert & Extrovert

3 Holistic & Granular

4 Failure & Success

Fixation on failure





DEVELOPER



TESTER



Reflection -> Quality Shift



"I have not failed. I've just found 10,000 ways that won't work.."

—Thomas Edison



Language has power

- ✓ Context
- ✓ Tone
- Removal of negatives
- ✓ Constructive emphasis
- ✓ Opportunity





Experiment



Retrospective



Empathy



Seek feedback





Movement & Relevancy



Burnout





Recap

01	Failure -> Success
02 03	Power of language Relevancy

Thanks!

Do you have any questions?

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