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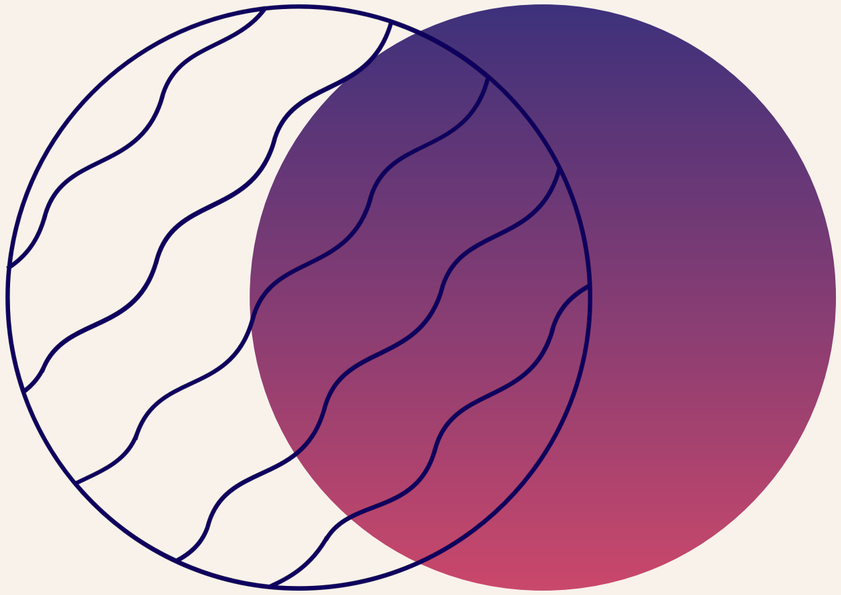

Hello, Assumption, my old friend!

Or can a tester make a good product owner?

Hristina Koleva | @hrisKoleva | HUSTEF 8-10 October 2024

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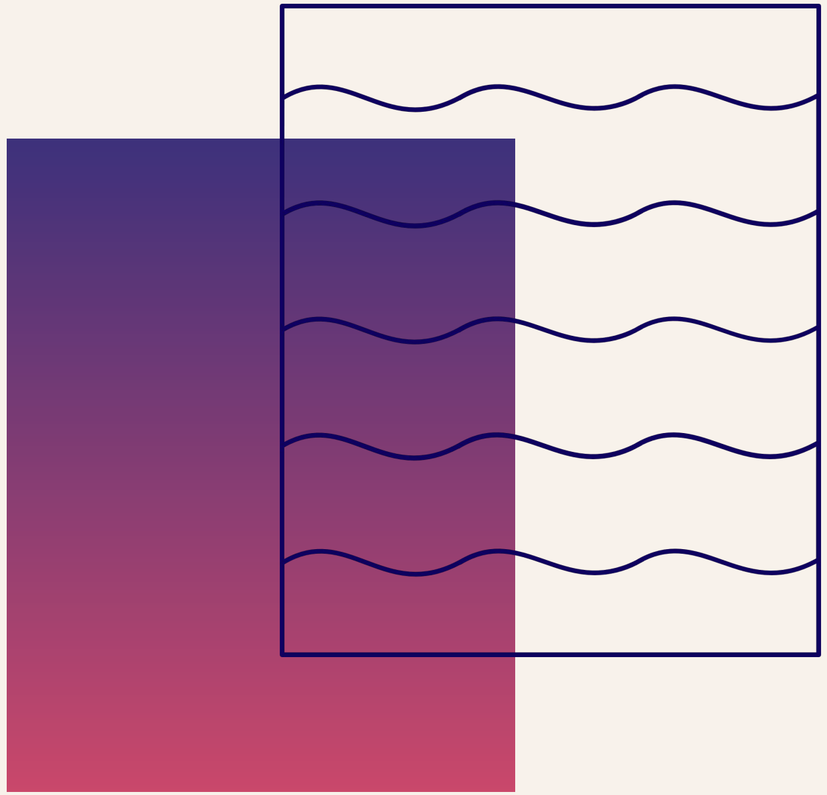
Agenda

- The Usual Complaints
- The Clash of the Mindsets
- The Hardest Lessons
- The Path to the Harmony



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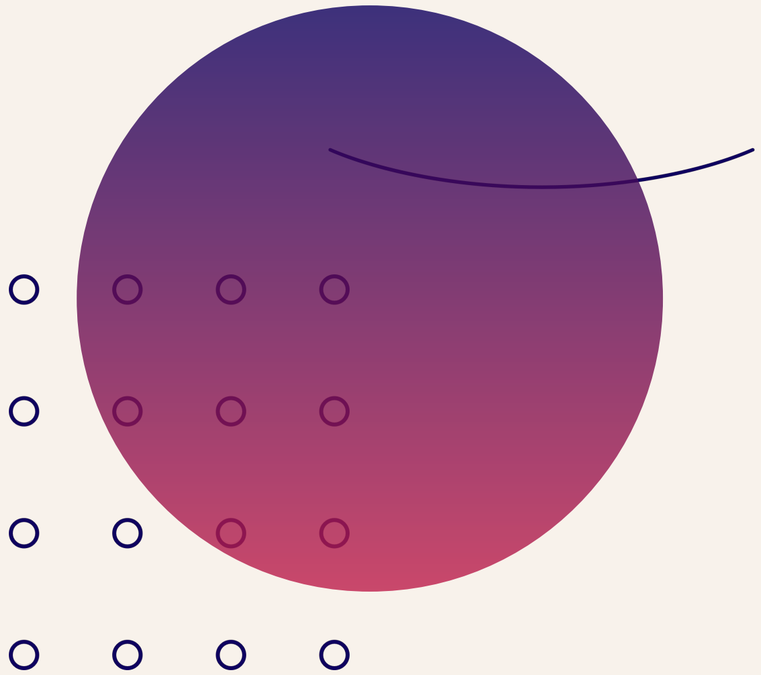

The Usual Complaints

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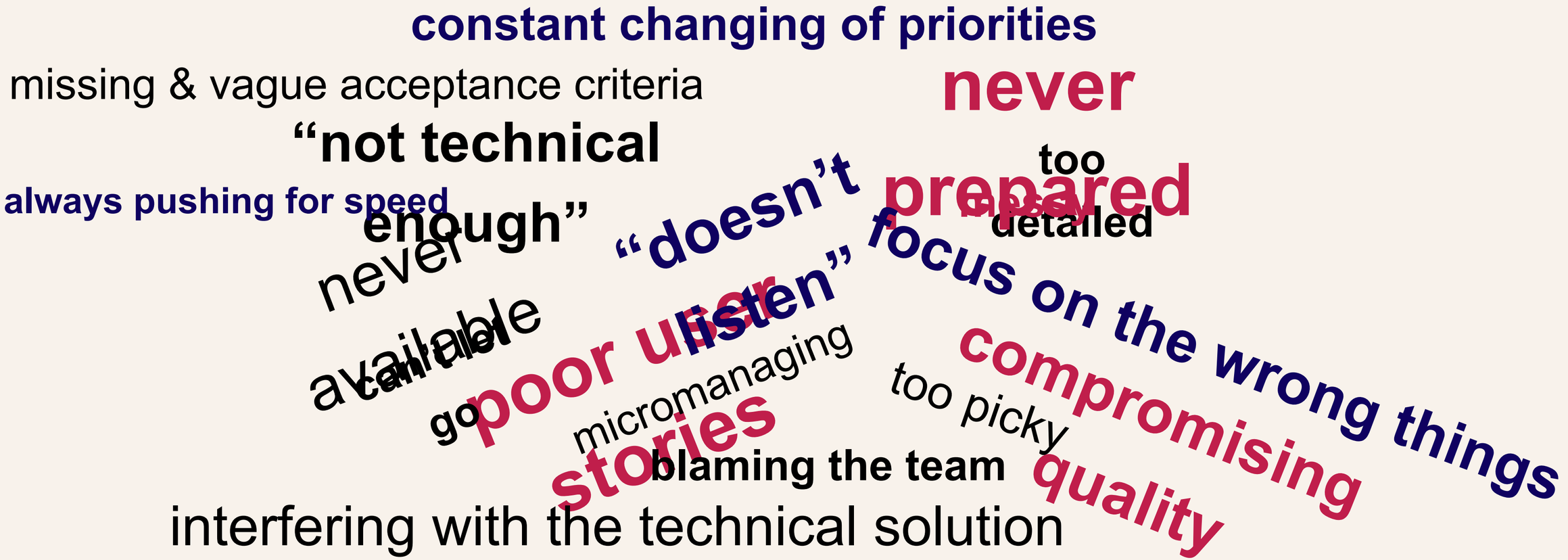

constant changing of priorities

missing & vague acceptance criteria

never

"not technical

too

always pushing for speed

enough"

prepared

messy

detailed

never

"doesn't

focus on the wrong things

available

can't let

listen"

poor user

compromising

micromanaging

too picky

go

stories

blaming the team

quality

interfering with the technical solution

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It's a lack of trust

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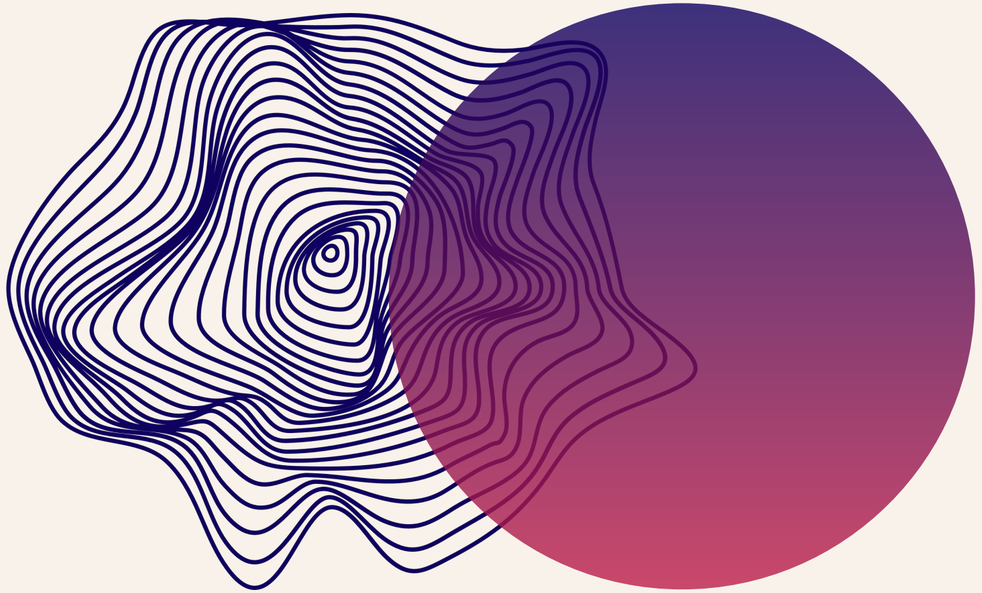

The Clash of the Mindsets

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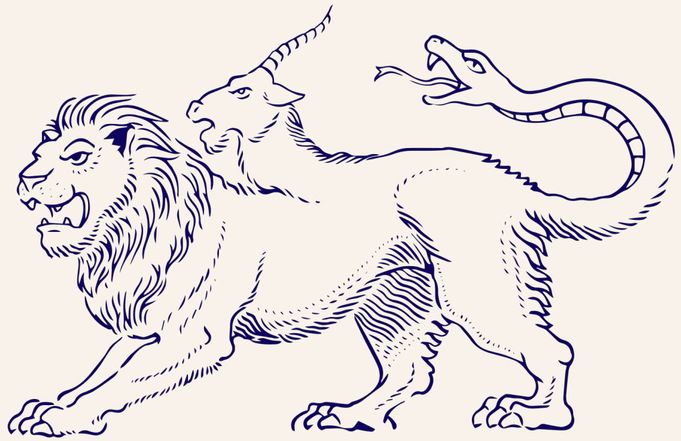
Betting on **Assumptions** vs Checking the **Facts**



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Expected results vs Strategy

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Progress vs Perfection

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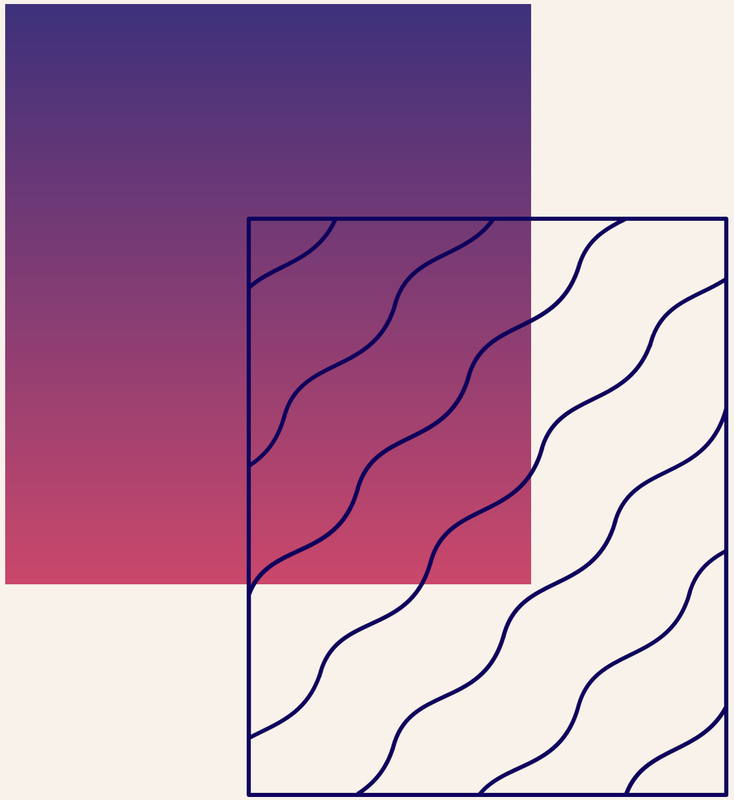

The Hardest Lessons

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There are Bugs we can Live with...

... and some of them

Are Features

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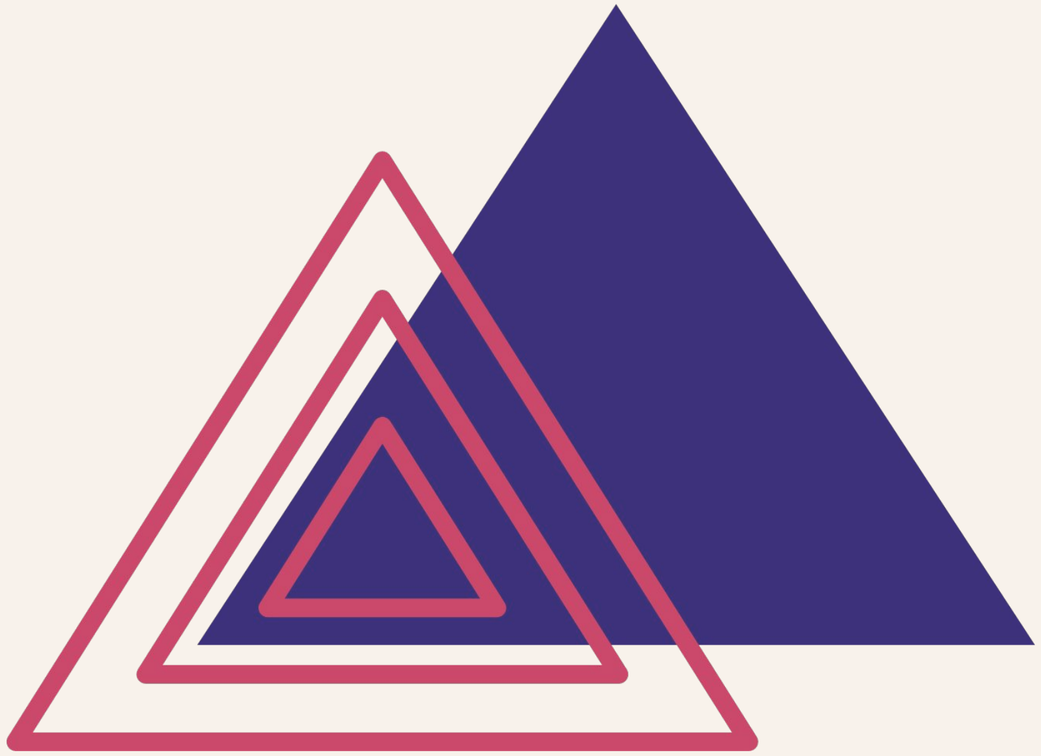

The Path to Harmony

Testers are good at:

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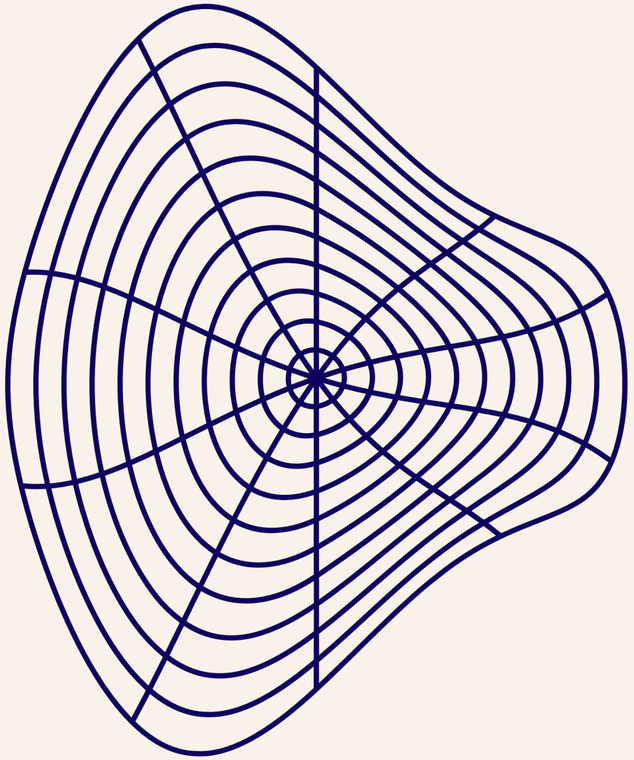

Straightforwardness

Thoroughness & Care

What If scenarios & NFR

Decision Tables &
State-Transition Diagrams

Troubleshooting

Automating

Developers are good at:

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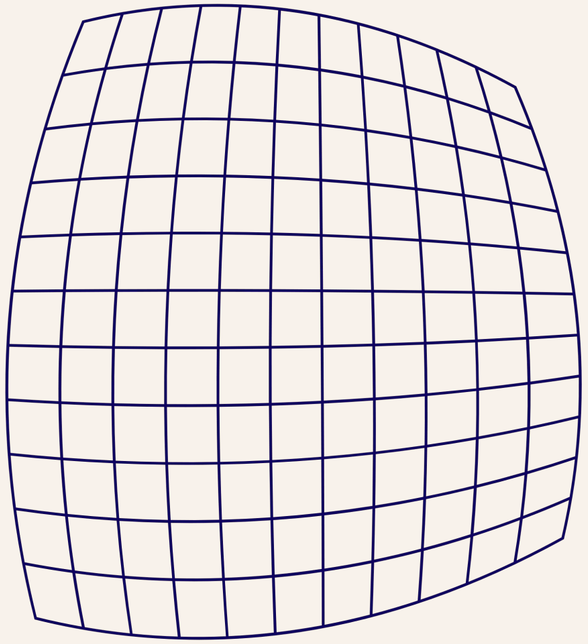

DRY for clear requirements

YAGNI for clear scope

SOLID for clear relationships

One story - one goal
One story - new story

The only way to learn about each other:

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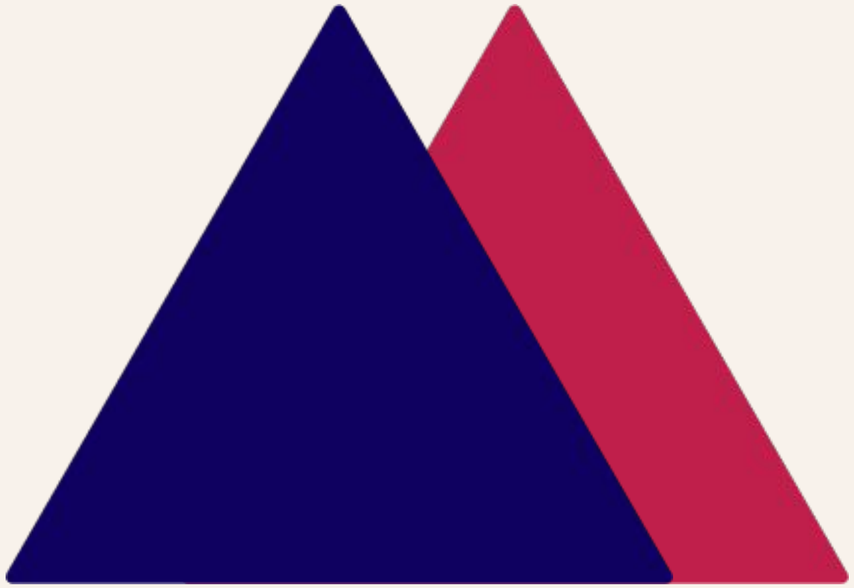

Pair...

Writing
Design
Coding
Testing
Deployment
Support

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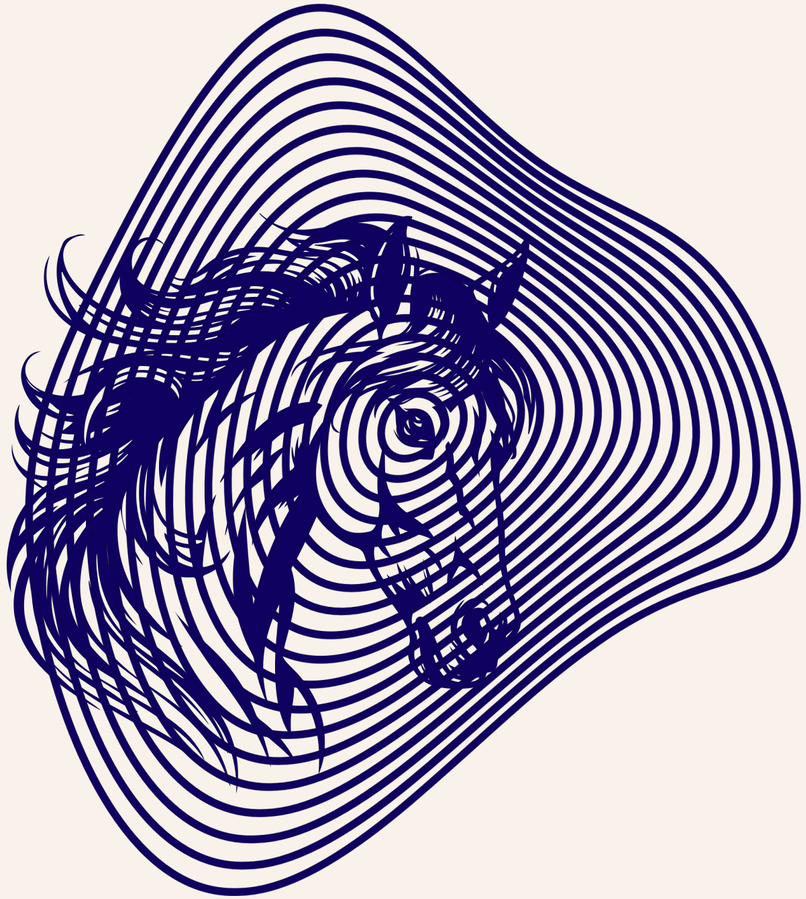
Build trust



Empathy

Awareness

Guidance

Tolerance

Patience

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If it takes a whole Team to deliver working software, it also takes a whole Team to define what working software is.

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Thank you!

How do you feel about your Product owners now?

- hriskoleva.com
- @hriskoleva

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